Basic PNR Requirements

Travelport Smartpoint

Minimum required PNR elements

Travelport

- Think "P.R.I.N.T"

    – P = Phone (P.)

    – R = Received field (R.)

    – I = Itinerary (at least one air, car, or hotel segment)

    – N = Name (N.)

    – T = Ticketing field (T.)

    Once these elements are complete, press ER and Enter, wait a few seconds and then press IR and Enter to ensure you have a vendor locator

Additional PNR required elements in order to ticket

Travelport

- Form of payment (F.)
  - Credit card: F.AX373912345678901/D1216
  - Check: F.CK
  - Cash: F.S
- Stored fare plus commission
  - TMU1/FS/Z0
- Secure flight information
  - Use the dialog box in Smartpoint (Security tab) or H/APIS for cryptic formats.

Once these elements are complete, press type R.<insert name>(*) and ER and Enter, wait a few seconds and then press IR and Enter.

(*) Received field can be pre-configured in Smartpoint (Application/application settings/Autoreceive)

Resources

- HELP followed by these keywords: (e.g. H/ NAME)
    - PHONE
    - RECEIVED
    - NAME
    - TAU
    - FOP
    - TMU
    - BSP
    - DOCS / APIS
    - MyTravelport Doc 718 (module3)